# Happy Hill Essex CIC Safeguarding Policy



The purpose of Happy Hill Essex CIC safeguarding policy is to ensure that procedures are in place so that every child who is a registered with Happy Hill Essex CIC is safe and protected.

This policy will give clear direction to staff, volunteers and regular visitors about how concerns are managed.

Designated Safeguarding Lead	Heather Hill
	(Director and Founder)
Safeguarding Officer	Janine Waite
	(Operations Manager)
	Helen Spalding (Team Leader)
	Lauren Kibble
	Chelsea Clark

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### 1. Introduction

Happy Hill Essex CIC fully recognises the contribution it can make in protecting children from harm and supporting and promoting the welfare of all children who are registered pupils at our school. The key elements of our policy are prevention, protection and support.

The Children Acts 1989 and 2004 state that a child is anyone who has not yet reached their 18th birthday.

Therefore, when this policy uses the word 'child' or 'children' it is referring to 'children and young people'.

This policy also applies to our oldest pupils who are over 18 years old and remain 'vulnerable adults.'

This policy is intended to offer guidelines to staff in the event of disclosed, alleged or suspected abuse. The policy is based on the SET procedures issued by the Essex Safeguarding Children Board. For Clients that are over the age of 18 years Happy Hill Essex CIC will follow the Southend Essex and Thurrock (SET) Procedure for adults (March 17)

## 2. Roles and Responsibilities

All adults working with or on behalf of children have a responsibility to protect them and to provide a safe environment in which they can learn and achieve their full potential. However, there are key people within settings and the Local Authority who have specific responsibilities under child protection procedures. The names of those in our organisation with these specific responsibilities (the designated safeguarding lead and deputy designated safeguarding lead) are shown on the cover sheet of this document.

The Designated Safeguarding Lead and Deputies

- The designated safeguarding lead takes lead responsibility for managing child protection referrals, safeguarding training and raising awareness of all child protection policies and procedures.
- They ensure that everyone (including temporary staff, volunteers and contractors) is aware of these procedures and that they are followed at all times.
- They act as a source of advice and support for other staff (on child protection matters) and ensure that timely referrals to Essex Children's Social Care (Family Operations Hub) are made in accordance with current SET procedures.

• They work with the local authority and other agencies as required. If for any reason the designated safeguarding lead is unavailable, the deputy designated safeguarding lead will act in their absence.

#### All Staff

- Everyone at Happy Hill Essex CIC has a responsibility to provide a safe learning environment in which our children can learn.
- All staff members are prepared to identify children who may benefit from early help and understand their role within this process.
- This includes identifying any emerging problems so appropriate support may be provided and liaising with the designated safeguarding lead to report any concerns.
- All staff members are aware of and follow processes (as set out in this policy) and are aware of how to make a referral to Social Care if there is a need to do so

## 3. Types of Abuse/Specific Safeguarding Issues

There are four main types of harm to be aware of:

- Physical Injury Actual or likely injury (or suffering) to a child
- Sexual Actual or likely exploitation of the child or adolescent.
- Emotional Actual or likely severe adverse effect on the emotional and behavioural development of the child caused by persistent emotional ill treatment or rejection. All abuse involves some emotional ill treatment. This category should be used where it is the main or sole form of abuse.
- Neglect The persistent or severe neglect of a child, or the failure to protect a child from exposure to any kind of danger, including cold or starvation, or form extreme failure to carry out important aspects of care, resulting in the significant impairment of the child's health, including non-organic failure to thrive

#### Child Grooming

Refers to actions deliberately undertaken with the aim of befriending and establishing an emotional connection with a child, to lower the child's inhibitions in preparation for sexual activity with the child, or exploitation. Child grooming may be used to lure minors into illicit businesses such as child prostitution or the production of child pornography.

Children with Special Educational Needs and Disabilities

Happy Hill Essex CIC understands that children with special educational needs (SEN) and disabilities can face additional safeguarding challenges. Additional

barriers can exist when recognising abuse and neglect in this group of children. This can include:

- Assumptions that indicators of possible abuse such as behaviour, mood and injury relate to the child's disability without further exploration
- Children with SEN and disabilities can be disproportionally impacted by things like bullying without outwardly showing any signs
- Communication barriers and difficulties in overcoming these barriers.

#### Prevention of Radicalisation

Protecting children from the risk of radicalisation should be seen as part of our wider safeguarding duties and is similar in nature to protecting children from other forms of harm and abuse. During the process of radicalisation, it is possible to intervene to prevent vulnerable people being radicalised.

As of July 2015, the Counterterrorism and Security Act (HMG, 2015) placed a new duty on schools and other education providers. Under section 26 of the Act, schools are required, in the exercise of their functions, to have "due regard to the need to prevent people from being drawn into terrorism". This duty is known as the Prevent duty.

The risk of children being radicalised is another safeguarding concern as well as gang involvement. This would also require referral to social care.

#### 4. Procedures

All action is taken in accordance with the following guidance

- Essex Safeguarding Children Board guidelines the SET (Southend, Essex and Thurrock) Child Protection Procedures (ESCB, 2016)
- Keeping Children Safe in Education (DfE, 2016)
- Working Together to Safeguard Children (DfE, 2015)
- 'Effective Support for Children and Families in Essex' (ESCB, 2015)
- PREVENT Duty Counterterrorism and Security Act (HMG, 2015)

#### Steps to take

- If the child is at immediate risk, a member of staff will ring 999 immediately.
- Where child abuse is disclosed to, alleged or suspected by a member of staff, the Designated Person must be informed immediately.
- If it is decided that referral to Essex Safeguarding is appropriate, the Designated Person must inform Family Operations Hub by telephone: -
- Monday to Friday call the Family Operations Hub 0345 603 7627
- Weekends call the Emergency Duty Team 0345 606 1212
- The Owner (Heather Hill) should be informed of the action taken at the earliest opportunity.
- The member of staff to whom which the allegation was disclosed must complete a

- Safeguarding Children Report, which are kept in the secure locked cabinet. The completed form must be passed to the Owner as soon as possible.
- Staff must not attempt to investigate child abuse.
- If a member of staff continues to have concerns about a child and feels the situation is not being addressed or does not appear to be improving, the staff member concerned should press for reconsideration of the case with the designated safeguarding lead.

#### How to act when dealing with a disclosure

- It may be necessary to ask straightforward, non-leading questions of children where possible abuse has taken place. This must be done simply and nonjudgementally to ascertain facts only, to assist in deciding whether referral is appropriate.
- Careful notes of responses and of any initial unsolicited comments should be recorded in writing as these may subsequently be required by Essex Safeguarding. These notes must be kept in a secure place.
- Children or alleged abusers should not be formally interviewed, and statements should never be taken.
- If a child is distressed, offer reassurance, e.g. say that it is good that they have told you about the problem, that it is not their fault, that they are not 'bad' and that you will support them.

#### Points to be aware of

Information on thresholds for social care referrals is on page 20 of SET procedures

- There are different levels in terms of safeguarding concerns, and this affects the procedure undertaken. Concerns should always be discussed, including the referral to social care, with a parent. The term is known as 'a child in need' (Under Section 17 of the Childcare Act) and consent is needed by the parents to make a referral. However, if it is regarding 'a child at risk of significant harm' (Under Section 47 of the Childcare Act), it is still recommended to gain consent from the parents, however it is not necessary in very specific circumstances or reasons, including placing a child increased risk of significant harm or placing an adult at risk of serious harm (for further detail see page 216, point 3.4.2 in SET procedures)
- If you are unsure of whether to make a referral or not you can ring the consultation line and get advice about an anonymous case without having to give the family details over

- Do not contact parents without the authority of Social Services, except where the parent/carer is present, in which case you may ask how any injury that you have observed happened (the explanation should be noted in writing and read back to the parent/carer);
- You cannot promise or indicate to children that what they tell you will be kept confidential (because of the responsibility to inform Social Services)
- Do not suggest possible outcomes in an attempt to allay their fears;
- Do not express your opinion about the abuse or alleged abuser;
- Never seek medical advice or assistance unless there is immediate danger to life or limb
- When a referral is made, a triangulation strategy of assessment is used (see page 17, point 2.1.5, SET Procedures). Three domains are assessed individually as well as the interactions between the three domains. The three domains are
  - 1. The child's developmental needs, including whether they are suffering or likely to suffer significant harm.
  - 2. The parents' or carers' capacity to respond to those needs.
  - 3. The impact and influence on the child of wider family, community and environmental circumstances

#### Prevention by means of good practice

- All staff and volunteers are enhanced DBS checked.
- At no time will they have unsupervised access to the children. Any staff awaiting the return of their checks will not be allowed to toilet children or change their clothes.
- No staff will be left alone with an individual child unless in an emergency.
- Safeguarding makes up part of our staff and volunteer induction training.
- All staff will receive updated safeguarding training at least every three years, unless otherwise needed.
- Safeguarding updates and relevant information will be cascaded to staff during presession meetings, inductions and other staff training days throughout the year.
- Happy Hill Essex CIC want to work with parents and families in order to safeguard their children and young adults. Our safeguarding procedures are contained within the New Parent Welcome Packs.
- Happy Hill Essex CIC will keep a record of any "causes for concerns", including if a child arrives at our service with an injury. Any worrying changes in behaviour, physical condition or appearance of a child will be recorded. Observations will be regularly reviewed and recorded by the Lead Persons.

- Records must be clear, precise and non-judgemental. Any comment made by the child will be recorded verbatim.
- Every record will be dated and timed.

# 5. Professional Confidentiality

Confidentiality is an issue which needs to be discussed and fully understood by all those working with children, particularly in the context of child protection. A member of staff must never guarantee confidentiality to a pupil and will not agree with a pupil to keep a secret as, where there is a child protection concern, this must be reported to the designated safeguarding lead and may require further investigation by appropriate authorities.

All staff members are informed of relevant information in respect of individual cases regarding child protection on a 'need to know basis' only. Any information shared with a member of staff in this way is held treated confidentially

# 5. Allegations against members of staff

All staff members are made aware of the boundaries of appropriate behaviour and conduct. These matters form part of staff induction pack.

Happy Hill Essex CIC works in accordance with statutory guidance and the SET procedures (ESCB, 2016) in respect of allegations against an adult working with children (in a paid or voluntary capacity). Section 7 of the current SET procedures provides detailed information on this.

Where the concern involves the Designed Safeguarding Lead/Deputies – contact Essex Children's Social Care (Family Operations Hub). Allegations made will be dealt with in accordance with current SET procedures. See Appendix 1 for flow chart of how the process will work.

# 7. Contact Points

#### Initial Response Team





Emergency out of hours

0345 606 1212

(5.30pm-9am Monday to Thursday and 4.30pm to 9am Friday to Monday and Bank Holidays)

Immediate Risk contact Police 999

Happy Hill Essex CIC owner: 01376 330629

#### **SET Procedures**

SET Procedures is the guidelines of the Essex Safeguarding Children Board. <a href="http://www.escb.co.uk/">http://www.escb.co.uk/</a>

For Clients that are over the age of 18 years Happy Hill Essex CIC will follow the Southend Essex and Thurrock (SET) Procedure for adults (March 17 <a href="https://www.safeguardingsouthend.co.uk/pdfs/SET\_Safeguarding\_Adults\_Guidelines\_2015.pdf">https://www.safeguardingsouthend.co.uk/pdfs/SET\_Safeguarding\_Adults\_Guidelines\_2015.pdf</a>

Call: 01375 365810

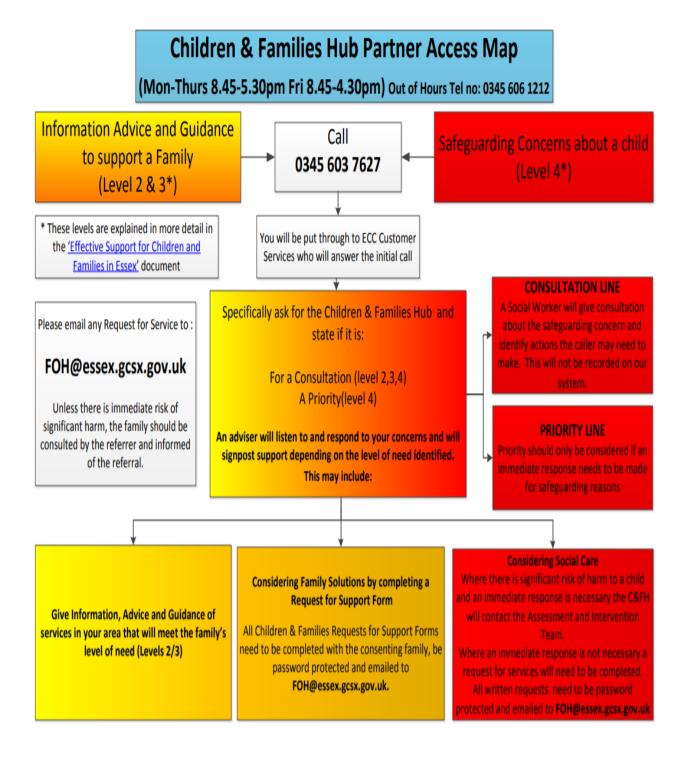
Email: TSAB@thurrock.gov.uk

Secure email: TSAB@thurrock.gcsx.gov.uk

Signed by Director	
Signed by Director	
Chair Person	
Printed Name:	
Date:	

Date policy was created: June 2018
Date of policy reviewed: January 2019
Date of policy reviewed: June 2019
Date of policy to be reviewed: June 2020

## 8. Appendix A



# **9. Appendix B** – disclosure sheet/cause for concern.

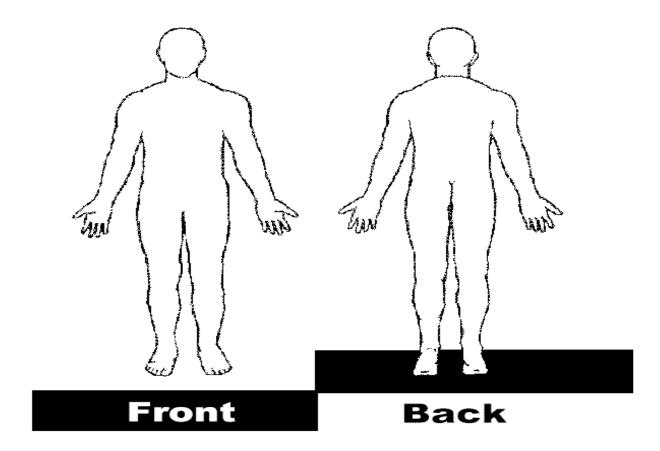
Child / Young Adult Nan	ne		
, <b>6</b>			
Date:	Time:	Date of Birth if known	
		Or age	
Name of person raising	concern:		
Job title / role			
Details of concern (whe	re? When? Who? Behavio	ours? Use child's / young r	nerson words

Details of concern (where? When? Who? Behaviours? Use child's/ young person words		

Actions taken			
Date	Person taking action	Action taken	Outcome of action

# 11. **APPENDIX C** - Body Map

Happy Hill Essex CIC	
Date:	Time:
Name of Child:	



Notes: Please high the area on the body map and write describe of injury.		
Parent Carers Comments:		

Staff Member signature	Date
Staff Printed Name	Date
Team Leader:	Date
Manager:	Date

Parent /Carer	Date:	
signature	Time:	